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**Note:** This is an extract from QM11, with the specific purpose to make stakeholders aware of the process for granting, maintaining, renewing, extending, reducing, suspending and withdrawing of certification. The complete QM 11 document is also available on the website and stakeholders are advised to review.

5.1 Legal and contractual matters

5.1.1 Legal responsibility

Judah Compliance Auditors (company registration no. 2008/123646/23) based in Pietermaritzburg is the legal entity responsible for all its certification activities.

5.1.2 Certification agreement


Judah Compliance Auditors has established a legally enforceable agreement for the provision of certification activities to its clients and all the sites covered by the scope of certification (all agencies and offices reporting to Judah Compliance Auditors included). Where there are multiple sites of client, the agreement covers all the sites covered by the scope of the certification.

5.1.3 Responsibility for certificate decisions

Judah Compliance Auditors retains both responsibility and authority for its decisions relating to the granting, maintaining, renewing, extending, reducing, suspending and withdrawing of certification. It also is responsible for the expanding and reducing of the scope of certification and refusal of certification.


The detailed process for the above is defined within QP10 Procedure for Certificate issue, suspension and withdrawals.

Reference →

	Issued by	Administration Officer
	Authorised by	Certification Manager
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a) QP10 Procedure for Certificate issue, suspension and withdrawal

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